



Agenda - Webinar 3

Accountable, Effective and Inclusive Public Institutions and Access to Justice

[The Targets of SDG 16]

Title	Presenter
<b>Introduction</b>	<b>Host</b>
<b>Poll 1</b>	
<b>Measuring Satisfaction with Public Services (16.6.2)</b>	<b>Mariana Neves</b> , Governance Statistics Specialist, UNDP Oslo Governance Centre
<b>Measuring Access to Dispute Resolution Mechanisms (16.3.3)</b>	
<b>Measuring External Political Efficacy (16.7.2)</b>	
<b>Country Experience in Measuring indicators 16.3.3, 16.6.2 and 16.7.2</b>	<b>Sarra Selmi</b> , Director of Surveys and Social Studies, National Statistics Institute, Tunisia
<b>Poll 2</b>	
<b>Measuring representation and participation in the Public Service (16.7.1b)</b>	<b>Sadio Harris</b> , Junior Governance Statistics Specialist, UNDP Oslo Governance Centre
<b>Measuring representation and participation in the Judiciary (16.7.1c)</b>	
Country Experience in Measuring indicators 16.7.1 b and c	<b>Chandranee RUGHOOBUR</b> , Director of Statistics, Statistics Mauritius
<b>Q&amp;A – subject to time</b>	
Closing Remarks	<b>Host</b>

Moderator: Ellen Hsu, Policy Analyst, UNDP