Online workshop

“Services to Protect Women Survivors of Violence the Arab Region”

26 - 29 July 2021

Session Title: Referral systems and coordination among organisations on provision of services (ESCWA)

Date: 28 July 2021

Time: 11:00 – 12:00

Moderators: Stephanie Chaban (ESCWA)

Session objectives

By the end of this session, participants will:

- Know what is a referral, what is a referral system and why they are important
- Know what the common characteristics of quality essential services are and why they are important
- Be introduced to the Essential Services Package for Women and Girls Subject to Violence
- Know why coordination and governance of referral systems are important and what the necessary components are

Proposed Session Outline

Group Discussion (25 min)

- Divide participants into 3 groups (health services; social services; policing and justice services)
- Each group will identify the role of their sector as an entry point to the protection system.
- The discussion will engage in the sector’s role as well as ways in which each sector can work together

Power point presentation (30 min)

- Discussion of referrals, referral systems and their importance in a coordinated and holistic response to violence against women
- Discussion of essential services and an introduction to the Essential Services Package for Women and Girls Subject to Violence.
- Discussion of the minimum standards of services
- Discussion of how to enact and maintain a referral system (coordination and governance)

Wrap up (5 min)

Proposed Readings

Essential Services Package for Women and Girls Subject to Violence (2015), Module 4 [AR]

Essential Services Package for Women and Girls Subject to Violence (2015), Module 5 [AR]

Handbook for Legislation on Violence against Women (2012), please review 3.6, pp. 29-32 [AR]