

## **“Services to Protect Women Survivors of Violence the Arab Region”**

**26 - 29 July 2021**

**Session Title:** *Referral systems and coordination among organisations on provision of services (ESCWA)*

**Date:** 2<sup>nd</sup> July 2021

**Time:** 11:00 – 12:00

**Moderators:** Stephanie Chaban (ESCWA)

### **Session objectives**

By the end of this session, participants will:

- Know what is a referral, what is a referral system and why they are important
- Know what the common characteristics of quality essential services are and why they are important
- Be introduced to the Essential Services Package for Women and Girls Subject to Violence
- Know why coordination and governance of referral systems are important and what the necessary components are

### **Proposed Session Outline**

#### **Group Discussion (25 min)**

- Divide participants into 3 groups (health services; social services; policing and justice services)
- Each group will identify the role of their sector as an entry point to the protection system.
- The discussion will engage in the sector’s role as well as ways in which each sector can work together

#### **Power point presentation (30 min)**

- Discussion of referrals, referral systems and their importance in a coordinated and holistic response to violence against women
- Discussion of essential services and an introduction to the Essential Services Package for Women and Girls Subject to Violence.
- Discussion of the minimum standards of services
- Discussion of how to enact and maintain a referral system (coordination and governance)

#### **Wrap up (5 min)**

#### **Proposed Readings**

[Essential Services Package for Women and Girls Subject to Violence](#) (2015), Module 4 [AR]

[Essential Services Package for Women and Girls Subject to Violence](#) (2015), Module 5 [AR]

[Handbook for Legislation on Violence against Women](#) (2012), please review 3.6, pp. 29-32 [AR]