

ECONOMIC AND SOCIAL COMMISSION FOR WESTERN ASIA (ESCWA)

**GUIDELINE ON FOSTERING INNOVATION IN
THE PUBLIC SECTOR OF THE ARAB REGION**

**Annex 3: Additional Examples on
Various Models Of Innovation**



UNITED NATIONS
Beirut

ANNEX 3. ADDITIONAL EXAMPLES ON VARIOUS MODELS OF INNOVATION

A. BOTTOM-UP INNOVATION

Example	Country	Further information pointers
Develop Business Audit Division	Jordan	<ul style="list-style-type: none"> chapters/annexes on contributed ESCWA member country examples¹³⁵
PACI GIS	Kuwait	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3326

B. COLLABORATIVE INNOVATION

Example	Country	Further information pointers
Anti-Violence & Addiction Program	Bahrain	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3905
Child Protection Centre	Bahrain	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/2917
Multidisciplinary team for patients with HIV	Bahrain	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/5154
Sijilat (Business Licensing System)	Bahrain	<ul style="list-style-type: none"> chapters/annexes on contributed ESCWA member country examples
Silah Gulf (National Contact Centre)	Bahrain	<ul style="list-style-type: none"> chapters/annexes on contributed ESCWA member country examples
Egypt National Grid Reference	Egypt	<ul style="list-style-type: none"> chapters/annexes on contributed ESCWA member country examples
Egyptian Women's Citizenship Initiative	Egypt	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/2958
TAXISnet Services	Greece	<ul style="list-style-type: none"> website http://www.gsis.gr/
Green Building Practices	Jordan	<ul style="list-style-type: none"> chapters/annexes on contributed ESCWA member country examples
JORISS	Jordan	<ul style="list-style-type: none"> chapters/annexes on contributed ESCWA member country examples
Mitigate the Impact of Syria Crisis on Jordan	Jordan	<ul style="list-style-type: none"> chapters/annexes on contributed ESCWA member country examples
RAMED Medical Assistance Plan	Morocco	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3890
Wage Protection System (WPS)	Oman	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3270
Identification of Child Abuse Cases	Saudi Arabia	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3169
Proactive Registration of Non-Saudis	Saudi Arabia	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3205

¹³⁵ <https://www.unescwa.org/sub-site/97611/resources>

Abu Dhabi Social Housing	UAE	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/5214
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C. CONTINUOUS INNOVATION

Example	Country	Further information pointers
Secondary Vocational Education Project (SVEP)	Bahrain	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3424
Vocational Provider Improvement Strategy (VPIS)	Bahrain	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3427
Government of Jordan 7x7x7 Strategy	Jordan	<ul style="list-style-type: none"> chapters/annexes on contributed ESCWA member country examples
Innovation Incubator	Jordan	<ul style="list-style-type: none"> chapters/annexes on contributed ESCWA member country examples
Multichannel Home National Social Insurance Scheme	Morocco	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3825
Consumer Rights Protection Initiative	Oman	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3323
eClearance System	Oman	<ul style="list-style-type: none"> chapters/annexes on contributed ESCWA member country examples
Parent Mobile Application	Oman	<ul style="list-style-type: none"> chapters/annexes on contributed ESCWA member country examples
Government Service Insurance System (GSIS)	Philippines	<ul style="list-style-type: none"> website http://www.gsis.gov.ph/ chapter on examples of public sector innovation
Government Service Insurance System (GSIS)	Philippines	<ul style="list-style-type: none"> website: http://www.gsis.gov.ph/
Government eService Platform	Qatar	<ul style="list-style-type: none"> chapters/annexes on contributed ESCWA member country examples
Tawafuq Program	Saudi Arabia	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/4962
City of Boston Apps	USA	<ul style="list-style-type: none"> website https://www.boston.gov/departments/innovation-and-technology/apps

D. DISRUPTIVE INNOVATION

Example	Country	Further information pointers
Improving Financial Support Program	Bahrain	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3435
Diavgeia Transparency Portal	Greece	<ul style="list-style-type: none"> website https://diavgeia.gov.gr/
E-Services Customers Journey Standards	Jordan	<ul style="list-style-type: none"> chapters/annexes on contributed ESCWA member country examples

Jordan Breast Cancer Program Mobile Mammography Unit	Jordan	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/2415
Open Government Data Policy	Jordan	<ul style="list-style-type: none"> chapters/annexes on contributed ESCWA member country examples
Tasdeed	Kuwait	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3347
Agricultural Aid and Subsidy System (SABA)	Morocco	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3024
National Immigration and Asylum Policy	Morocco	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/4915
Transparent Access in Moroccan Public Service (TransA-FP)	Morocco	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/5231
Tele-Intensive Care Unit (Tele-ICU)	Saudi Arabia	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3158
vTaiwan	Taiwan	<ul style="list-style-type: none"> website: https://vtaiwan.tw/
USSD Application	Tunisia	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3745
Emirates ID BPR Initiative	UAE	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3660

E. FRUGAL INNOVATION

Example	Country	Further information pointers
Volunteering Queensland	Australia	<ul style="list-style-type: none"> Web page: https://volunteeringqld.org.au/
Discharge planning for in-patients in secondary care hospitals	Bahrain	<ul style="list-style-type: none"> Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3403
SmartHalo	Canada	<ul style="list-style-type: none"> webpage https://www.smarthalo.bike ESCWA PSI workshop presentations, https://www.unescwa.org/events/fostering-public-sector-innovation-arab-region
COBWeb Citizen Observatory Project	EU	<ul style="list-style-type: none"> webpage https://cobwebproject.eu/ ESCWA PSI workshop presentations, https://www.unescwa.org/events/fostering-public-sector-innovation-arab-region
WeSenseIt Citizen Water Observatories	EU	<ul style="list-style-type: none"> Web page http://www.wesenseit.com/ ESCWA PSI workshop presentations, https://www.unescwa.org/events/fostering-public-sector-innovation-arab-region
Twitter Account of Disaster Management Unit Mumbai	India	<ul style="list-style-type: none"> website https://twitter.com/disastermgmtmum?lang=en

Digital Humanitarian Network (DHN)	International	<ul style="list-style-type: none"> • website http://digitalhumanitarians.com/
Government Account on Apple & Google Stores	Jordan	<ul style="list-style-type: none"> • chapters/annexes on contributed ESCWA member country examples
Social Media in Media Centre Campaigns	Jordan	<ul style="list-style-type: none"> • chapters/annexes on contributed ESCWA member country examples
Ushahidi	Kenya & international	<ul style="list-style-type: none"> • webpage https://github.com/ushahidi • ESCWA PSI workshop presentations,
Care Opinion	UK	<ul style="list-style-type: none"> • website https://www.careopinion.org.uk/
DebateGraph	UK	<ul style="list-style-type: none"> • webpage https://debategraph.org • ESCWA PSI workshop presentations, https://www.unescwa.org/events/fostering-public-sector-innovation-arab-region
Natural History Museum Citizen Science Program	UK	<ul style="list-style-type: none"> • Web page http://www.nhm.ac.uk/take-part/citizen-science.html • ESCWA PSI workshop presentations, https://www.unescwa.org/events/fostering-public-sector-innovation-arab-region
WriteInPublic	UK	<ul style="list-style-type: none"> • Web page https://www.mysociety.org/democracy/writeinpublic/ • ESCWA PSI workshop presentations, https://www.unescwa.org/events/fostering-public-sector-innovation-arab-region
WriteToThem	UK	<ul style="list-style-type: none"> • Web page https://www.mysociety.org/democracy/writetothem-for-campaigners/ • ESCWA PSI workshop presentations.
Amazon Mechanical Turk	USA	<ul style="list-style-type: none"> • webpage https://www.mturk.com • ESCWA PSI workshop presentations, https://www.unescwa.org/events/fostering-public-sector-innovation-arab-region
Quora	USA	<ul style="list-style-type: none"> • webpage https://www.quora.com • ESCWA PSI workshop presentations.
The Fiscal Ship	USA	<ul style="list-style-type: none"> • webpage http://fiscalship.org • ESCWA PSI workshop presentations.
Women Also Know Stuff	USA	<ul style="list-style-type: none"> • webpage http://womenalsoknowstuff.com/ • ESCWA PSI workshop presentations

F. INCREMENTAL INNOVATION

Example	Country	Further information pointers
Centre of Excellence for Technical and Vocational Education	Bahrain	<ul style="list-style-type: none"> • Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3422
Estonia Digital ID Card	Estonia	<ul style="list-style-type: none"> • website https://e-estonia.com/solutions/e-identity/id-card/
Applying ISSA Guidelines	Jordan	<ul style="list-style-type: none"> • chapters/annexes on contributed ESCWA member country examples
School Oral Health Program	Kuwait	<ul style="list-style-type: none"> • Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/2747

Byblos Resilient City Strategy	Lebanon	<ul style="list-style-type: none"> • website http://www.resilientbyblos.org/
Family Care Unit	Oman	<ul style="list-style-type: none"> • Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3327
Invest Easy Initiative	Oman	<ul style="list-style-type: none"> • chapters/annexes on contributed ESCWA member country examples
Haemodialysis Centre	Saudi Arabia	<ul style="list-style-type: none"> • Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3911
KSA Housing Program	Saudi Arabia	<ul style="list-style-type: none"> • Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3644
Transparency of Laws Initiative	UAE	<ul style="list-style-type: none"> • Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3615

G. LOCAL INNOVATION

Example	Country	Further information pointers
Fix2Go	Bahrain	<ul style="list-style-type: none"> • chapters/annexes on contributed ESCWA member country examples
Porto Alegre Participatory Budgeting	Brazil	<ul style="list-style-type: none"> • website http://www2.portoalegre.rs.gov.br/op/
Sofia Innovation Hackathon 2017	Bulgaria	<ul style="list-style-type: none"> • Web page http://investsofia.com/en/ideas-for-a-better-sofia-sofia-innovation-hackathon-2017/ • ESCWA PSI workshop presentations,
City Studio Vancouver	Canada	<ul style="list-style-type: none"> • webpage http://www.citystudiovancouver.com/ • ESCWA PSI workshop presentations, https://www.unescwa.org/events/fostering-public-sector-innovation-arab-region
Mapatón	Mexico	<ul style="list-style-type: none"> • OECD Observatory for Public Sector Innovation webpage: https://www.oecd.org/governance/observatory-public-sector-innovation/innovations/page/mapaton.htm
Support for Female Entrepreneurship	Morocco	<ul style="list-style-type: none"> • Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3932
Baladiyeti Mobile Application	Oman	<ul style="list-style-type: none"> • chapters/annexes on contributed ESCWA member country examples
Virtual Warsaw	Poland	<ul style="list-style-type: none"> • OECD Observatory for Public Sector Innovation webpage: https://www.oecd.org/governance/observatory-public-sector-innovation/innovations/page/virtualwarsaw-urbaninformationsystemforvisuallyimpaired.htm
Collideoscope	UK	<ul style="list-style-type: none"> • webpage http://collideosco.pe/
FixMyStreet	UK	<ul style="list-style-type: none"> • Web page https://www.mysociety.org/better-cities/fixmystreet-in-the-uk/
Mapumental	UK	<ul style="list-style-type: none"> • webpage https://mapumental.com/
Music for a Generation	UK	<ul style="list-style-type: none"> • OECD Observatory for Public Sector Innovation webpage: https://www.oecd.org/governance/observatory-public-sector-innovation/innovations/page/musicforagenerationinhertfordshire.htm
Seasonal Health Interventions Network (SHINE)	UK	<ul style="list-style-type: none"> • OECD Observatory for Public Sector Innovation webpage: https://www.oecd.org/governance/observatory-public-sector-innovation/innovations/page/seasonalhealthinterventionsnetworkshine.htm

City of Boston Apps	USA	<ul style="list-style-type: none"> • website https://www.boston.gov/departments/innovation-and-technology/apps
Houston Solve Civic Issues Hackathon	USA	<ul style="list-style-type: none"> • webpage http://houstonhackathon.com/ • ESCWA PSI workshop presentations, https://www.unescwa.org/events/fostering-public-sector-innovation-arab-region

H. OPEN INNOVATION

Example	Country	Further information pointers
Porto Alegre Participatory Budgeting	Brazil	<ul style="list-style-type: none"> • website http://www2.portoalegre.rs.gov.br/op/
b-Part Building Pervasive Participation	EU	<ul style="list-style-type: none"> • Web page http://www.b-part.eu/ • ESCWA PSI workshop presentations, https://www.unescwa.org/events/fostering-public-sector-innovation-arab-region
EU Prize for Women Innovators	EU	<ul style="list-style-type: none"> • Web page http://ec.europa.eu/research/prizes/women-innovators/index.cfm?pg=home • ESCWA PSI workshop presentations, https://www.unescwa.org/events/fostering-public-sector-innovation-arab-region
ServiceLab Innovative Service Laboratory	Georgia	<ul style="list-style-type: none"> • OECD Observatory for Public Sector Innovation webpage: https://www.oecd.org/governance/observatory-public-sector-innovation/innovations/page/servicelabinnovativeservicelaboratory.htm
Syntagma 2.0 Participatory Constitutional Design	Greece	<ul style="list-style-type: none"> • Web page https://syntagma.politeia2.org/ • ESCWA PSI workshop presentations, https://www.unescwa.org/events/fostering-public-sector-innovation-arab-region
InnoCarnival	Hong Kong	<ul style="list-style-type: none"> • Web page https://itm.gov.hk/activityinnoc • ESCWA PSI workshop presentations, https://www.unescwa.org/events/fostering-public-sector-innovation-arab-region
Blue Bag Water Innovation Award Challenge	Indonesia & Sweden	<ul style="list-style-type: none"> • Web page http://www.bluebagaward.com/ • ESCWA PSI workshop presentations, https://www.unescwa.org/events/fostering-public-sector-innovation-arab-region
AIF Innovation Prize for Africa	international	<ul style="list-style-type: none"> • webpage http://innovationprizeforafrica.org/ • ESCWA PSI workshop presentations, https://www.unescwa.org/events/fostering-public-sector-innovation-arab-region
Dutch Open Hackathon	Netherlands	<ul style="list-style-type: none"> • webpage https://dutchopenhackathon.com/ • ESCWA PSI workshop presentations, https://www.unescwa.org/events/fostering-public-sector-innovation-arab-region
Planning and Decision Making Through Citizen Counselling	Oman	<ul style="list-style-type: none"> • Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3324
Road Safety Initiatives	Oman	<ul style="list-style-type: none"> • Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/2400
Innovation Fund and Innovation Awards Program	Pakistan	<ul style="list-style-type: none"> • OECD Observatory for Public Sector Innovation webpage: https://www.oecd.org/governance/observatory-public-sector-

		innovation/innovations/page/innovationfundandinnovationawardsprogram.htm
Governmental Mobile Apps Competition	Palestine	<ul style="list-style-type: none"> • chapters/annexes on contributed ESCWA member country examples
eCitizen ideas!	Singapore	<ul style="list-style-type: none"> • website https://ideas.ecitizen.gov.sg/
SingHealth Hackathon 2017	Singapore	<ul style="list-style-type: none"> • Web page http://www.singhealthresidency.com.sg/Pages/msc_45_ff.aspx • ESCWA PSI workshop presentations, https://www.unescwa.org/events/fostering-public-sector-innovation-arab-region

I. SUSTAINABLE INNOVATION

Example	Country	Further information pointers
Establishing the Labour Fund (Tamkeen)	Bahrain	<ul style="list-style-type: none"> • Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3904
Integration of Women's Needs in Development	Bahrain	<ul style="list-style-type: none"> • Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3483
Youth City 2030	Bahrain	<ul style="list-style-type: none"> • Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3921
Technology Innovation and Entrepreneurship Centre (TIEC)	Egypt	<ul style="list-style-type: none"> • chapters/annexes on contributed ESCWA member country examples
Medicines Patent Pool	international	<ul style="list-style-type: none"> • webpage https://medicinespatentpool.org/ • ESCWA PSI workshop presentations.
The Hunger Project	International	<ul style="list-style-type: none"> • website http://www.thp.org/ • chapter on examples of public sector innovation
The Hunger Project: Empowering Women and Men to End Their Own Hunger	International	<ul style="list-style-type: none"> • website: http://www.thp.org/
Centre of Excellence for Innovative Projects	Jordan	<ul style="list-style-type: none"> • chapters/annexes on contributed ESCWA member country examples
National Centre for Innovation	Jordan	<ul style="list-style-type: none"> • chapters/annexes on contributed ESCWA member country examples
Queen Rania Centre for Entrepreneurship	Jordan	<ul style="list-style-type: none"> • chapters/annexes on contributed ESCWA member country examples
Support to RTD and Innovation in Jordan	Jordan	<ul style="list-style-type: none"> • chapters/annexes on contributed ESCWA member country examples
The National Innovation Strategy 2013-2017	Jordan	<ul style="list-style-type: none"> • chapters/annexes on contributed ESCWA member country examples
UJ Innovation and Entrepreneurship Centre (UJIEC)	Jordan	<ul style="list-style-type: none"> • chapters/annexes on contributed ESCWA member country examples
GIFT-MENA	Lebanon	<ul style="list-style-type: none"> • Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/3607

Innovation Park Muscat	Oman	<ul style="list-style-type: none"> • chapters/annexes on contributed ESCWA member country examples
Palestine Public Finance Institute	Palestine	<ul style="list-style-type: none"> • Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/5165
Universal Service Fund	Saudi Arabia	<ul style="list-style-type: none"> • Knowledge Base of UN Public Service Awards webpage: https://publicadministration.un.org/en/Research/Case-Studies/unpsacases/ctl/NominationProfilev2014/mid/1170/id/5409
Participation Cymru	United Kingdom	<ul style="list-style-type: none"> • website https://participation.cymru/en/