OPEN GOVERNMENT IN THE ARAB REGION

PROMOTING EMERGING TECHNOLOGICAL TRENDS FOR GOVERNMENT SERVICES

Innovation Section
Technology for Development Division
Emerging Technological Trends for enhancing service delivery

1. **Open Government** for improved citizen engagement and greater government transparency and accountability

2. **Innovation in Public sector** to renew internal administrative process and deliver new services.

3. **Integration of Service Delivery** in the Arab region: role of standards and interoperability
Promoting Emerging Technological Trends for enhancing service delivery

Links to the Sustainable Development Goals (SDGs)

**Goal 16:** Promote peaceful and inclusive societies for sustainable development, **provide access** to justice for all and build elective, **accountable and inclusive institutions at all levels** (16.6, 16.7, 16.10)

**Goal 17:** Strengthen the **means of implementation** and revitalize the global partnership for sustainable development (**Technology:** 17.6, 17.7)
New ESCWA Initiative for Institutional Development

Fostering Institutional Development for Participatory Approaches towards the Achievement of the Sustainable Development Goals in Western Asia

Objective:

to build the capacity of ESCWA Member States to utilize technology to increase transparency and accountability and to adopt more effective and efficient participatory approaches in order to address root causes of conflict and prevent its potential relapse.
Emerging Technological Trends for Government Services in the Arab region

Main Activities: Studies and reports

- The status of Open Government in the Arab region
- Guidelines for promoting open government for greater transparency and accountability in service provision in the Arab region
- Training materials for promoting open government in the Arab region
- Best innovative public sector practices for improved services
Emerging Technological Trends for Government Services in the Arab region

Main Activities: Meeting and Workshops

- An expert group meeting to discuss the draft reports on the use of emerging technological trends in the government services (2017)
- Two regional capacity building workshops (2017).
- Three national capacity building workshops (2018)
- Advisory services (2017 & 2018)
THANK YOU

For contact: idlebi@un.org